

MEMO / NOTE DE SERVICE



To /
Destinataire Mayor and Members of Council
Chair and Members of the Transit Commission

File/N° de fichier: 07-2023

From /
Expéditeur General Manager
Transit Services Department

Date: April 12, 2022

Subject /
Objet O-Train Line 1 Partial Closure &
Service Adjustments – April 29-30 and May 6-7

The purpose of this memo is to advise the Mayor and Members of Council that O-Train Line 1 service will be adjusted on **Saturday, April 29 and Sunday, April 30**, and on **Saturday, May 6 and Sunday, May 7** for the partial closure of the downtown tunnel, due to a necessary maintenance assessment.

- Line 1 will continue to run between Tunney's Pasture and Parliament stations in the west, and between Hurdman and Blair stations in the east during this time.
- R1 bus replacement service will run frequently between Hurdman and Lyon stations to meet ridership requirements.
- Regular train service will resume at 5:00 am on both Monday, May 1 and Monday, May 8.

This work must occur for Rideau Transit Group (RTG) to assess the scope of required repairs to prevent water infiltration in sections of the tunnel. This type of regular maintenance is common for underground tunnels, and there are no safety concerns.

This RTG assessment is necessary and will provide the basis for the development of a workplan for scheduled tunnel maintenance work in June. Information about this June maintenance work will be communicated to Council in advance.

Information and reminders will be communicated to customers in advance of the April and May planned maintenance through various channels, including a Public Service Announcement, customer alerts, social media updates, signage at Line 1 stations, and on [octranspo.com](https://www.octranspo.com).

Customers can visit [octranspo.com](https://www.octranspo.com) for travel planning assistance or call 613-560-5000. OC Transpo Red Vest staff will be present across the system and stationed at key areas to assist customers throughout the duration of the temporary service adjustments.

Staff will be pleased to answer questions about the upcoming temporary closures in April and May at tomorrow's Transit Commission meeting and can answer media questions during the media availability immediately following.

If you have any questions, please contact Troy Charter, Director, Transit Service Delivery and Rail Operations, at ext. 52160 or me at ext. 52111.

Original signed by
Renée Amilcar

cc: Senior Leadership Team
Transit Services Departmental Leadership Team
Director, Public Information and Media Relations