

MEMO / NOTE DE SERVICE



To /
Destinataire Mayor and Members of Council

File/N° de fichier: 30-2023

From /
Expéditeur Renée Amilcar
General Manager, Transit Services Department

Date: August 2, 2023

Subject /
Objet Line 1 Service Update

This memo is to provide Mayor and Members of Council with an update on the ongoing O-Train Line 1 service disruption and the safe return to service.

R1 Service

- R1 and R1 Express bus service continues to operate, and an update was sent early this morning regarding the status of service for today.
- Based on customers' feedback we continue to enhance R1 service. Today, R1 Para bus service was implemented to provide additional transit options for Para Transpo customers and customers who may require accessible service.
- R1 Para will service Line 1 stations between Tunney's Pasture and Blair stations. Customers can book this service the same day or speak to OC Transpo staff at stations to request the service. Customers who require additional supports should call 613-560-5000.
- R1 Para service is in addition to our existing Para Transpo service and will not impact current operations.

Ongoing Investigation

Work continues to ensure that all the parameters of the Safety Note from RTG and Alstom for the safe operations of Line 1 are implemented. RTG and Alstom are now working on the remaining requirement which is ensuring there is no contact between the wheel of the light rail vehicle and the restraining rail.

OC Transpo continues to expect the independent risk assessment and the report from Atkins Global to be provided on August 3. This work will outline:

1. The risk profile associated with the repositioning of each of the restraining rails
2. Which restraining rails should be repositioned
3. The amount by which the rails need to be moved to avoid contact with the back wheels of the light rail vehicles.

Here is the latest update on the remaining action items:

Action	Start date	End date
RTG to retain Atkins Global, an engineering expert in the field, to advise where to reposition the restraining rails	July 31	August 3
Continue to discuss the risk assessment until final	July 29	August 3
Proceed to reposition the restraining rail	Approximately 10 days of work; can only commence after acceptance of the risk assessment	August 14
Conduct trial running	In parallel to the repositioning of the restraining rails	To be confirmed

Based on the information noted above, OC Transpo continues to estimate that Line 1 service may be able to safely resume as early as August 14. This continues to be an early estimate, based on projected timelines for these action items. As work continues to progress, we will provide an update on the potential timing to gradually restart service.

Fleet availability

Progress continues to be made on changing the wheel hub assemblies to increase the availability of the train fleet. To date, 15 light rail vehicles have had their hub assemblies replaced. The ongoing replacements increase the number of cars available to operate, when it is safe to resume service. Our team is proactively preparing service plans based on the projected number of vehicles that may be available.

There will be a media availability at 4pm and we will continue to share information as it becomes available.

*Original signed by,
Renée Amilcar*

c.c.: Senior Leadership Team
Transit Services Departmental Leadership Team
Director, Public Information and Media Relations